Lloyd's Register España, S.A.

Type of audit

Recertification

Report for

RUGUI

Reglamento Productos de la Construcción 305/2011/UE

EN-10025-1:2004

This document is issued in support of an EU Directive activity. The certification decision and EU Directive certification will be issued by Lloyd's Register Verification Limited, who recognized the below assessor as authorized assessor.

LR Reference	PRJ11100263573-1
Assessment dates	28/05/2020
Assessment Location	Olvega (Soria)
Assessment criteria	EN 10025-1:2004
Assessment team	Jose Antonio Adán
LR Office	Zaragoza

Contents

Attachments
Declaración de prestaciones Etiqueta Borrador certificados

This report was presented to and accepted by:	
Name:	Iván Carretero
Job title:	Técnico de ensayos y laboratorio

1. Executive report

Assessment outcome:

El presente informe recoge los resultados de la auditoría, con el objeto de verificar el cumplimiento de los requisitos del Reglamento de Productos de la Construcción 305/2011/UE (en adelante RPC) y la norma armonizada EN 10025-1:2004.

Se lleva a cabo la auditoría de recertificación, donde se ha verificado que la implantación del sistema es eficaz y que es adecuado a su estructura y necesidades, dando cumplimiento a los requisitos del RPC, EN10025-1:2004 y requisitos de cliente, por lo que se recomienda la recertificación del control de producción en fábrica con el siguiente alcance:

- Fabricación de productos laminados en caliente de aceros para estructuras.
    - Productos laminados en caliente largos planos hasta 70 mm de espesor: S235JR, S275JR, S355JR, S355J0, S355J2 y S355K2.
    - Productos laminados en caliente largos planos hasta 80 mm de espesor: S275J0.

Esta recomendación está sujeta a la decisión final de la Dirección de Lloyd's Register Verification (en adelante LRV), tras la revisión técnica del expediente de esta auditoría.

Cualquier cambio en el sistema de gestión aprobado debe ser comunicado a LR a la atención del auditor con copia a Madrid-aroc@lr.org.

This report contains the results of the audit, in order to verify compliance with the requirements of the Construction Products Regulation 305/2011/EU (hereafter CPR) and to the harmonized standard EN10025-1:2004.

The recertification audit is carried out, where it has been verified that the implementation of the system is effective and that it is appropriate to its structure and needs, complying with the requirements of the RPC, EN10025-1:2004 and customer requirements, for which the recertification of factory production control is recommended with the following scope:

- *Manufacture of hot rolled products of structural steels.*
    - Hot rolled products: Long flat products up to 70 mm thickness: S235JR, S275JR, S355JR, S355J0, S355J2 and S355K2.
    - Hot rolled products: Long flat products up to 80 mm thickness: S275J0

This recommendation is subject to the final decision of the technical department of Lloyd's Register Verification (hereafter LRV) after review of the audit file.

Any change in the approved Management System need to be communicate by to LR to the attention of the assesor with copy to madrid-aroc@lr.org.

Continual improvement:

Not applicable for EC Directives

Areas for management attention:

Click or tap here to enter text.

2. Assessment summary

Introduction:

La auditoria ha sido realizada por Lloyd's Register España, S.A. en nombre de Lloyd's Register Verification Ltd, NoBo 0038 en aplicación del Reglamento de productos de la Construcción 305/2011/EU.

La decisión y emisión del certificado en su caso será realizada por Lloyd's Register Verification Ltd, NoBo 0038.

Se llevó a cabo una reunión inicial con el cliente en la que se tratan los siguientes temas:

- Se informa sobre el objetivo de la auditoría
- Se informa sobre la metodología y características de esta auditoría
- Se confirma el alcance de la auditoría como: Diseño y fabricación de estructuras y componentes metálicos de acero.
- Se confirma el programa
- Se informa sobre el método de reportar los resultados y la categorización de los hallazgos,
- Se solicita al cliente información sobre las condiciones de seguridad a tener en cuenta durante la auditoría. Se coordina todo lo relacionado con temas de seguridad, guías y disponibilidad de los documentos necesarios.
- Se recuerda el derecho que les asiste al cliente de recusar al equipo auditor así como de apelar sus decisiones ante la Dirección de LR,
- Se manifiesta nuestro compromiso de confidencialidad durante el ejercicio.
- Se recuerda además que el resultado de esta auditoría se limita al muestreo realizado en ella.

Participantes por la empresa en la reunión inicial:

Iván Carretero

Al final de la auditoría se llevó a cabo una reunión final para informar los resultados, las conclusiones, aclarar dudas y comunicar las siguientes etapas. Se agradece a la empresa la atención brindada.

Participantes por la empresa en la reunión final:

Iván Carretero

La empresa comunicará los cambios del sistema y del alcance de la certificación al Organismo Notificado a través del auditor y con copia a Madrid.aroc@lr.org.

Day 1	Lead Assessor: José Antonio Adán		
Assessment of:	Sistema de Gestión	Auditee (s):	Iván Carretero

Audit trails and sources of evidence:

Se revisa el manual de calidad de la empresa en Rev 7 de fecha 05/03/2020, observándose que se ha emitido una nueva revisión de los siguientes procedimientos:

- Etiqueta marcado CE Rev. 11 (07/11/2019) AGC 02 001. Se revisan los cambios, verificando que los mismos no afectan al contenido técnico, y que las etiquetas se ajustan a los requisitos marcados por la normativa aplicable.
- Declaración de prestaciones rev. 12 (05/03/2020) AGC 02 002. Se revisan los cambios, verificando que los mismos no afectan al contenido técnico, y que las declaraciones de prestaciones se ajustan a los requisitos marcados por la normativa aplicable.
- Marcado CE rev. 5 (05/03/2020) AGC 02 003. Se revisan los cambios, verificando que los mismos no afectan al contenido técnico.
- Plan de ensayos CE rev. 2 (05/03/2020) AGC 02 004. Se revisan los cambios, verificando que los mismos no afectan al contenido técnico.

La política de calidad está aprobada por dirección, incorpora el requisito de cumplimiento con el RPC y norma EN 10025-1:2004 y es comunicada a la organización. En rev. 08 de fecha 05/03/2020.

Se comprueba que en el informe de revisión del sistema por la dirección (revisión del sistema correspondiente al año 2019, de 211/02/2020) se analizan los requisitos de marcado CE y se proponen acciones para la mejora de los procesos.

RUGUI OLVEGA dispone de un sistema de gestión acreditado por LRQA de acuerdo a ISO 9001:2015, con número de certificado SGI6012461.

Gestion de No Conformidades:

No ha habido reclamaciones de clientes relacionadas con productos suministrados bajo marcado CE. A continuación se revisa la gestión de No conformidades internas:

Pedido de Dyfed Steels Limited. Colada 201132B, material 180x9 S275J2R. Barras torcidas. Se recupera el material.

Pedido de Carl Spaeter GmbH. Colada 191110B, material 155x60 S355J2. Presenta deformaciones (sojas). Del total de material fabricado (1765 Kg) se mandan a chatarra 445 Kg. El resto no presenta deformaciones.

No han existido cambios en los procesos de producción ni en las calidades y tamaños suministrados bajo el marcado CE por lo que los ensayos de tipo efectuados para todas las calidades de acero siguen siendo válidos.

Day 1	Lead Assessor: José Antonio Adán		
Assessment of:	Sistema de Gestión	Auditee (s):	Iván Carretero

Evaluation and conclusions:

Se comprueba que existe un adecuado sistema implantado que recoge las exigencias del Reglamento de Productos de la Construcción (RPC).
Sin hallazgos adversos, estando los procesos auditados en conformidad con los requisitos del RPC.

Areas of Focus:

Day 1	Lead Assessor: José Antonio Adán		
Assessment of:	Equipamientos. Control de producción en fábrica. Productos no conformes.	Auditee (s):	Iván Carretero

Audit trails and sources of evidence:

Materia prima. El suministro de materia prima se hace desde la acería RUGUI MELT que forma parte de las instalaciones de RUGUI OLVEGA. Visto los pedidos que se hacen a la acería indicando la calidad de acero a suministrar, la cantidad y la longitud de las piezas a suministrar. Todos los suministros efectuados por parte de la acería llegan con el correspondiente análisis de colada efectuado por la acería.

Revisadas las especificaciones técnicas suministradas a la acería por parte del departamento de calidad, marcando los límites de los diferentes componentes para las diferentes calidades de acero.

Efectuada visita a las instalaciones de producción verificando todo el proceso de producción. Se comprueba que existe una adecuada trazabilidad desde la entrada de la palanquilla en las instalaciones hasta el almacenaje del producto terminado. Durante la laminación se han establecido varios puntos de control continuo de la temperatura para asegurar un perfecto control del proceso productivo.
Se cotejan las siguientes coladas entre su ubicación física en las instalaciones y el sistema informático de la empresa, verificando que coincide la información.

Colada 193017B S355J2, pletina 140x50.
Colada 201396B S355J0, pletina 80x50.
Colada 201413B S235JR, pletina 100x50.

Day 1	Lead Assessor: José Antonio Adán		
Assessment of:	Equipamientos. Control de producción en fábrica. Productos no conformes.	Auditee (s):	Iván Carretero

Se verifica que los materiales no conformes se disgregan del resto de la producción existiendo areas concretas para su almacenamiento. En los casos donde la No Conformidad es debida a defectos de forma y se considera que es posible la recuperación del mismo, se almacena en un área pendiente de la valoración final y acciones necesarias para su recuperación. En caso contrario se manda a chatarra.

Vistos informes de ensayos mecánicos y químicos de producto final:

50x25 S235JR	colada 183129B	de acuerdo a norma EN 10025-2:2004
120x12 S355J2	colada 183893B	de acuerdo a norma EN 10025-2:2004
50x25 S235JR	colada 183662B	de acuerdo a norma EN 10025-2:2004
130x12 S355JR	colada 200121B	de acuerdo a norma EN 10025-2:2004
50x25 S235JR	colada 183663B	de acuerdo a norma EN 10025-2:2004
120x12 S355J2	colada 200165B	de acuerdo a norma EN 10025-2:2004
50x25 S235JR	colada 183880B	de acuerdo a norma EN 10025-2:2004

Se revisan los siguientes certificados emitidos, de acuerdo a los requisitos de la norma EN 10204:2004 para certificados 3.1:

- AV20/338, emitido a KLOECKNER METALS UK para pletinas en material S355JR de 130x12, colada 200121B.
- AV20/322, emitido a LECITRAILER S.A. para pletinas en material S355J2 de 120x12, colada 200165B.

Visto plan de mantenimiento general de las instalaciones correspondiente a 2020.

Vistos informes de mantenimientos preventivos efectuados por empresas externas en las instalaciones (mantenimiento de la instalación de gas natural, mantenimiento de extintores,…).

Visitada el área de ensayos mecánicos, en el mismo se mantiene un adecuado control de todas las muestras que entran para asegurar la trazabilidad de los ensayos.

Revisadas las calibraciones de los equipos de medida:

- Péndulo Charpy con número de identificación 11P9318, certificado C/191296I3 de fecha 03/06/2019, emitido por el ITA.
- Durómetro, certificado C/191296I1 de fecha 03/06/2019, emitido por el ITA, laboratorio certificado ENAC 75/LC10.050.
- Maquina universal de ensayos, certificado C/191296I2 de fecha 03/06/2019, emitido por el ITA, laboratorio certificado ENAC 75/LC10.050.

Day 1	Lead Assessor: José Antonio Adán		
Assessment of:	Equipamientos. Control de producción en fábrica. Productos no conformes.	**Auditee (s):**	**Iván Carretero**
Durante la visita se comenta a Rugui la conveniencia de mejorar el nivel de aislamiento térmico del laboratorio de ensayos para asegurar que durante todo el año la temperatura a la que se efectúan los ensayos es la correcta y la misma no influye en los resultados obtenidos.			
Evaluation and conclusions:			
Se comprueba mediante el conjunto de ensayos y procedimientos que el fabricante tiene la capacidad de proporcionar materiales de acuerdo a la norma EN 10025-1:2004.			
Areas of Focus:			

Day 1	Jose Antonio Adán		
Assessment of:	Etiqueta y declaración de prestaciones	**Auditee (s):**	**Iván Carretero**
Audit trails and sources of evidence:			
<u>Declaración de Prestaciones y Etiquetas de Marcado CE:</u> Se han revisado y se adjuntan en este informe los formatos correspondientes.			
Evaluation and conclusions:			
Se comprueba que con cada expedición de producto CE, se entrega declaración de prestaciones y etiqueta de marcado CE.			
Areas of Focus:			
No se han detectado.			

3. Assessment findings Logs

Reference	YYMM <initials> XX e.g. 1812 JMS 01	Assessment Criteria (Clause)	
Grade (1)	Choose an item.	Issue Date	Click or tap to enter a date.
Status (2)	Choose an item.	Process/ Aspect	Click or tap here to enter text.
Statement of Non Conformity		Click or tap here to enter text.	
Requirement		Click or tap here to enter text.	
Evidence		Click or tap here to enter text.	
Proposed Correction, Corrective Action, and timescales		Click or tap here to enter text.	
Correction		Click or tap here to enter text.	
Root Cause Analysis		---	
Corrective Action		Click or tap here to enter text.	
Closed Date: LR has reviewed and verified the implementation of action taken		Click or tap to enter a date.	
1.			

4. Next visit details

Visit Type (*)		Surveillance			
Audit days	1	Due date	25/05/2021	Visit start / end dates	Click or tap here to enter text.
Locations	Zaragoza				
Activity and Technical codes	ST0102, ST0112, ST0114				
Team	José Antonio Adán				
Directive(s)	305/2011/EU				
Remarks and instructions for Service Delivery Support.					
Click or tap here to enter text.					

If next visit is Renewal complete the information required below. For multi-sites a CIF "Client Information Form" (IMS03-04-71 Appendix 2) needs to be completed and sent to Service Delivery Support.					
Directive	Click or tap here to enter text.				
Accreditation Requested					
Has Client requested a change to approval? If Yes, please fill in IMS03-04-72 Appendix 1 - EC Directives change to approval notification	Choose an item.				
Main Site (actual certification)			Postal Address (if different)		
			Click or tap here to enter text.		
Contact person:	Click or tap here to enter text.		Position	Click or tap here to enter text.	
Telephone:	Click or tap here to enter text.		Email	Click or tap here to enter text.	
Total number of personnel	X	Number of shifts	X	Effective number of personnel	X

Site	Standard / Code	Type of Visit	Approx. Man Days		Man Days of follow up visits	
			Work	Travel	Work	Travel

Total				---		
Note / Justifications for Deviation						

5. Audit Programme / Plan

Both the audit programme and the audit plan (see Section 6) are dynamic and must be in line with the client's developments. Any (last minute) changes are possible with valid reasons like e.g. changes with the client, processes, management review results etc. Prior to the closing meeting the audit team should (re)confirm the programme and identify any changes concerning e.g. changes to the management system, extent, time or dates of the audit, competences etc.

Visit Type	Stage 1	Stage 2	SV1	SV2	Focus visit	Certificate Renewal	SV1	SV2
Due Date			Abril 18	Mayo 19		Mayo 20	Mayo 21	
Start Date			10-04-18	17-05-19		28-05-20		
End Date			10-04-18	17-05-19		28-05-20		
Audit Days			1	1		1		
Separate assessment plan?	Y/N	Y/N	Y/N	N	Y/N	N	N	Y/N
Any change in workforce numbers That may impact visit duration (if yes add new number).	Y/N	Y/N	Y/N	N	Y/N	N	Y/N	Y/N
The generic audit objectives are included in the Report Explanation (see Section 10). The assessment standard and roles of the audit team are defined in the assessment visit confirmation to the client by LR. Any revised scope will be as agreed in formal correspondence between LR and the client. Where identified above see separate assessment plan (latest issue) for further detail. Any additional observers will be as formally communicated to the client in writing. The audit criteria consist of the assessment standard and the client's management system processes and documentation. The NoBo have the possibility for unexpected visits. For Rail Interoperability Directive (RID) approval certificates has a validity of two years. This means that surveillance audits shall be conducted within the expiry date of the QMS approval certificate (every two years).								
Process / aspect / location Final selection will be determined after review of management elements and actual performance								
Opening meeting				8:30		8:30		
Closing meeting/				17:30		17:30		
Leadership								
Quality Police			X	X		X		
Organizational roles, responsibilities and powers of the management regarding product quality			X	X		X		
Planning								
Quality objectives				X		X		
Planning of change /communication to NOBO			X	X		X		
Performance Evaluation								
Management Review			X	X		X		
Internal Audits				X		X		

Nonconformity and corrective action			X	X		X		
Corrective action			X	X		X		
Use of LRV Logo								
CE mark – Declaration of Conformity /Declaration of Performance			X	X		X		
*								
Design and development of products								
Technical File			X			X		
Control of externally provided processes, products and services								
Manufacturing, quality control and quality assurance techniques				X		X		
Requirements for products				X		X		
Control of production and service provision			X	X		X		
Identification and traceability			X	X		X		
Control of changes				X		X		
Preservation			X	X		X		
Examination and tests, before, during after			X	X		X		
Control of nonconforming outputs			X	X		X		
Quality Records. (Construction/Quality file)						X		
Support						X		
Documented information			X			X		
Competence			X			X		
Control of monitoring and measurement equipment				X		X		

* Complete the list of organisations (parts), departments and/or processes of the different locations

Scope	Fabricación de productos laminados en caliente de aceros para estructuras. • Productos laminados en caliente largos planos hasta 70 mm de espesor: S235JR, S275JR, S355JR, S355J0, S355J2 y S355K2. • Productos laminados en caliente largos planos hasta 80 mm de espesor: S275J0.
Exclusion	

6. Audit Plan

Type of Audit Surveillance	Audit criteria Procesos definidos y la documentación del sistema de gestión desarrollada por el cliente Normas EN 10025-1:2004 305/2011/EU
Team: José Antonio Adán	Audit dates & Locations 28/05/2020 Olvega (Soria)
Audit objectives: Confirmar que se han desarrollado los elementos de un sistema de gestión necesarios para soportar los requisitos del reglamento de productos de la construcción y de la EN1090 y verificar la implantación del sistema para poder mantener el Certificado de Conformidad del Control de Producción en fábrica siguiendo el sistema 2+.	
Audit scope: Ejecución de componentes estructurales en acero	

28/05/2020		
8:30 am	Opening meeting	
Lead Assessor: José Antonio Adán		Assessor: Click or tap here to enter text.
Guide(s): Iván Carretero		Guide(s): Click or tap here to enter text.
Observer(s): Click or tap here to enter text.		Observer(s): Click or tap here to enter text.
9:00	Discusión sobre los temas pendientes de visitas anteriores.	
9:30	Cambios en el sistema.	
10:00	Auditorias internas. Sistema de gestión.	
11:30	Control producción en fabrica	
13:00	No conformidades	
15:00	Ensayos.	
16:00	Calibración de equipos	
16:30	Marcado CE	
17:00	Preparación del informe final	
17:30	Reunión de cierre para presentar las conclusiones de la auditoría y la recomendación final.	

7. Certificate Details

For Initial Audits, Renewal or extension to scope attach the draft certificate(s), in each of the languages requested by client and review each certificate including:

- Company address
- EC/ EU Directive and Standard edition audited
- Scope
- Content of the Technical annex with different sites, products and applicable standards.

8. Report Considerations

LR Report considerations		
Have there been any deviation from the original assessment plan:	NO	If yes detail these in the introduction section of the report along with the reasons for the deviations
Have there been any significant issues impacting on the audit programme:	NO	If yes detail these in the introduction of the report and amend the APP
Have there been any significant changes that affect the management system of the client since the last audit took place:	NO	If yes detail these within the executive summary section of the report
Have any unresolved issues been identified during the assessment:	NO	If yes detail these within the executive summary section of the report
Was the audit undertaken a combined or integrated audit:	NO	If yes confirm what type of audit and the standards covered in the introduction to the report.
Was the organization effectively controlling the use of the certification documents and marks:	YES	if no document within the reporting table covering the mandatory elements
If applicable has the organization taken effective corrective action regarding previously identified non conformities:	YES	Record outcome in the findings log against the relevant findings.
Does the management system of the organization continue to meet the applicable requirements and meet the expected outcomes:	YES	If no details reasons within the executive summary of the report
Does the scope of certification continue to be appropriate to the activities/products/services of organization:	YES	If no then document the actions necessary in relation to the scope in the executive summary of the report and amend the APP as required.
Were the objectives of the visit as defined in the APP fulfilled during the visit:	YES	If no detail the reasons and any necessary actions in the executive summary of the report and amend/update the APP

9. LR Report Considerations additional information

LR Report considerations
Additional information
opportunities for improvement If we identify opportunities to improve your already compliant system, we will either record them in the process table applicable to the area being assessed or in the Executive summary of the report if they can deliver improvement at a strategic level. **Confidentiality** We will treat the contents of this report, together with any notes made during the visit, in the strictest confidence and will not disclose them to any third party without written client consent, except as required by the accreditation authorities, **Sampling** The assessment process relies on taking a sample of the activities of the business. This is not statistically based but uses representative examples. Not all of the detailed nature of a business may be sampled so, if no issues are raised in a process, it does not necessarily mean that there are no issues, and if issues are raised, it does not necessarily mean that these are the only issues. **Legal entity** The accredited legal entity and client facing office that has provided the assessment service in this report is referenced in the applicable agreement for this service. **Additional observers** Any additional observers will be as formally communicated to the client.

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10. Report Explanation

Definition and information about LR finding log

Findings Definition

Major nonconformity

Nonconformity that affects the capability of the management system to achieve the intended results:

- If there is a significant doubt that effective process control is in place, or that products or services will meet specified requirements
- A number of minor nonconformities associated with the same requirement or issue could demonstrate a systematic failure and thus constitute a major nonconformity

Minor nonconformity

Nonconformity that does not affect the capability of the management system to achieve the intended results.

Audit objectives

Stage 1

The objectives of stage 1 are:

2. review the client's management system documented information;
3. evaluate the client's site-specific conditions and to undertake discussions with the client's personnel to determine the preparedness for stage 2;
4. review the client's status and understanding regarding requirements of the Directive and applicable standards, with respect to the identification of key performance or significant aspects, processes, objectives and operation of the management system;
5. obtain necessary information regarding the scope of the management system, including:
    - o the client's site(s);
    - o processes and equipment used;
    - o levels of controls established (particularly in case of multisite clients);
    - o applicable statutory and regulatory requirements;
6. review the allocation of resources for stage 2 and agree the details of stage 2 with the client;
7. provide a focus for planning stage 2 by gaining a sufficient understanding of the client's management system and site operations in the context of the management system standard or other normative document;
8. evaluate if the internal audits and management reviews are being planned and performed, and that the level of implementation of the management system substantiates that the client is ready for stage 2.

Stage 2

The purpose of stage 2 is to evaluate the implementation and effectiveness of the client's management system. The stage 2 shall take place at the site(s) of the client. It shall include the auditing of at least the following:

1. information and evidence about conformity to all requirements of the EC/EU Directive quality module and applicable management system standard or other normative documents;
2. performance monitoring, measuring, reporting and reviewing against key performance objectives and targets (consistent with the expectations in the applicable management system standard or other normative document);
3. the client's management system ability and its performance regarding meeting of applicable statutory, regulatory and contractual requirements;
4. operational control of the client's processes;
5. internal auditing and management review;
6. management responsibility for the client's policies.

Surveillance audits are on-site audits, but are not necessarily full system audits, and shall be planned together with the other surveillance activities so that LRV can maintain confidence that the client's certified management system continues to fulfil EC/EU Directive quality module requirements between recertification audits. Each surveillance for the relevant management system standard shall include:

1. internal audits and management review;
2. a review of actions taken on nonconformities identified during the previous audit
3. complaints handling;
4. effectiveness of the management system to achieve the certified client's objectives and the intended results of the respective EC/EU Directive quality module management system(s);
5. progress of planned activities aimed at continual improvement;
6. continuing operational control;
7. review of any changes;
8. use of marks and/or any other reference to certification.

Recertification audit planning: The purpose of the recertification audit is to confirm the continued conformity and effectiveness of the management system, and its continued relevance and applicability for the scope of certification. A recertification audit shall be planned and conducted to evaluate the continued fulfilment of all the requirements of the relevant EC/EU Directive quality module. This shall be planned and conducted in due time to enable for timely renewal before the certificate expiry date

Recertification audit

The recertification audit shall include an on-site audit that addresses the following:

1. the effectiveness of the management system in its entirety in the light of internal and external changes and its continued relevance and applicability to the scope of certification;
2. demonstrated commitment to maintain the effectiveness and improvement of the management system to enhance overall performance;

3. the effectiveness of the management system to achieve the certified client's objectives and the intended results of the relevant EC/EU Directive quality module.

Follow up: Review effectiveness of corrective actions implemented after a major non conformity was raised during a stage 2, recertification or surveillance Audit.

SPECIAL AUDITS:

Change to approval (Expanding scope)

Purpose, deal with changes requested by a client in relation to certification already granted or changes identified by an assessor during a visit. To do so quickly and effectively, such that certification remains relevant to the approved client. This visit may be conducted in conjunction with a surveillance audit.

Short-notice audits

It may be necessary for LRV to conduct audits of certified clients at short notice or carry out unexpected visits to investigate complaints, or in response to changes, or as follow up on suspended clients